**Questionnaire**

I asked a member of bar staff to fill out this questionnaire. These were my only technical/business based question as I can answer any other questions myself as I am familiar with how the pub is run.

1. **Is the pub run well? Are there any pitfalls?**

Yes the pub is run well, but yes there are pitfalls. The cash registers are too old, stock is counted by staff when the pub isn’t busy and the debit card machine stops working a lot, mainly when its busy and we need it most.

1. **Is the current cash register system efficient?**

No not at all. It is old and faulty and there are many annoying moments when the cash register would play up and stop working. This can cause us, on busy nights, to mix up orders and give the wrong change. Sometimes I’d rather just use a calculator or check how much change is required in my head but when tax goes up this gets very confusing

1. **If a new electronic cash register was introduced would you/ or your colleagues need training to use it?**

No. A basic instruction from whoever installed it would be good enough in my opinion.